

RELIUS HARDWARE REQUIREMENTS

Last Revised June 17, 2014

Listed below are the minimum hardware requirements certified and fully supported for use with the Relius ASP application product lines. Application performance will vary based on workload, open applications, memory, multi-tasking, and network infrastructure. For more complete technical details regarding each Relius products environmental requirements, please review the information located on the Relius web site by going to <http://www.relius.net/support/loginform.asp> and login to Support, then click on Technology and select the appropriate products hardware requirements. These recommended hardware requirements are designed to address a typical IT environment. For more information or to discuss your specific needs in more detail, please call us today at 800-326-7235, ext. 1100.

The logo for SunGard Relius, featuring the word "SUNGARD" in white on a black background and "RELIUS" in white on a teal background.

Common requirements

- A high-speed Internet connection
- 1024x768 screen resolution
- Adobe Acrobat Reader 9 or higher (or similar PDF reader)

Relius Administration ASP

- Windows XP, Windows Vista, Windows 7, Windows 8
- 1 GB RAM
- Supported Browsers:
 - ✓ Internet Explorer 8, 9, 10, or 11 (Plan Sponsor Web DVC not supported on IE8)
 - ✓ Mozilla Firefox versions 9 and higher
 - ✓ Google Chrome 25 or higher
 - ✓ Apple Safari 5.1.7
- Remote Desktop
- Post script laser printer
- An application capable of working with CSV files

Relius Documents ASP

- Windows XP, Windows Vista, Windows 7, Windows 8
- 1 GB RAM
- Supported Browsers:
 - ✓ Internet Explorer 8*, 9, 10, or 11**
 - ✓ Mozilla Firefox versions 9 and higher
 - ✓ Google Chrome 25 or higher
 - ✓ Apple Safari 5.1.7
- Microsoft Silverlight 4 (required only if using Internet Explorer 8)
- Microsoft .NET Framework 4 (required only if the Doc Editor feature will be used)
- Microsoft Word 2010 (required only if the Doc Editor feature will be used)

*Internet Explorer 8 cannot be used to access Plan Information Questionnaires
**If Internet Explorer 9, 10, or 11 is used, compatibility mode must be turned off.

Relius Government Forms Web Client 2014

- Internet Explorer 8, 9, or 10
- Google Chrome 31.0.1650.63
- Mozilla Firefox 26.0
- Apple Safari 5.1.7
- Post script laser printer
- An application capable of working with CSV files