Relius Operating System Requirements and Supported Versions

Last Revised April 12, 2021

FIS Relius continually tests and prepares the Relius family of products for use with Microsoft Windows versions, updates, and patches. Listed below is the current status and support position of each Relius product on a new, clean installation of the various Microsoft Windows versions:

Desktop Products[1]	Windows 7	Windows 8	Windows 8.1	Windows 10
Relius Admin 2018.x	Supported	Supported	Supported	Supported
Relius Admin 2019.x	Supported	Supported	Supported	Supported
Relius Admin 2020.x	Blocked	Supported	Supported	Supported
Relius Admin 2021.x	Blocked	Supported	Supported	Supported
Relius Gov't Forms 1099	Supported	Supported	Supported	Supported
Relius Proposal 10	Supported	Blocked	Blocked	Blocked

Desktop Products on Terminal Servers	Windows Server 2008 R2	Windows Server 2012	Windows Server 2012R2	Windows Server 2016	Windows Server 2019
Relius Admin 2018.x	Supported	Supported	Supported	Blocked	Blocked
Relius Admin 2019.x	Supported	Supported	Supported	Supported	Blocked
Relius Admin 2020.x	Blocked	Supported	Supported	Supported	Supported
Relius Admin 2021.x	Blocked	Supported	Supported	Supported	Supported
Relius Gov Forms 1099	Supported	Supported	Blocked	Blocked	Blocked
Relius Proposal 10	Supported	Blocked	Blocked	Blocked	Blocked

Server Products[2]	Windows Server 2008 R2	Windows Server 2012	Windows Server 2012 R2	Windows Server 2016	Windows Server 2019
Relius Admin 2018.x	Supported	Supported	Supported	Blocked	Blocked
Relius Admin 2019.x	Supported	Supported	Supported	Supported	Blocked
Relius Admin 2020.x	Blocked	Supported	Supported	Supported	Supported
Relius Admin 2021.x	Blocked	Supported	Supported	Supported	Supported
Relius Admin VRU 20.x (& higher)	Supported	Blocked	Blocked	Blocked	Blocked
RA Oracle 11.2.0.1 Database	Supported	N/A	N/A	Blocked	Blocked
RA Oracle 11.2.0.4 Database	Supported	Supported	Supported	Blocked	Blocked
RA Oracle 19c Database	Blocked	Supported	Supported	Supported	Supported

[1] Desktop systems are 64-bit only.   Older, 32-bit systems are no longer supported.

[2] "Web" editions of Windows Server are not supported.

Oracle Database Server Products[3]	Oracle 11g	Oracle 19c
Relius Admin 2018.x	Supported	Blocked
Relius Admin 2019.x	Supported	Blocked
Relius Admin 2020.x	Supported	Blocked
Relius Admin 2021.x	Supported	Supported
Relius Admin 2022.x	Blocked	Supported

Browser-Based Products	Microsoft Edge & Internet Explorer 11[4]	Google Chrome	Mozilla FireFox	Apple Safari 5.1.7 or higher
Relius Admin 2018.x Web	Supported	Supported	Supported	Supported
Relius Admin 2019.x Web	Supported	Supported	Supported	Supported
Relius Admin 2020.x Web	Supported	Supported	Supported	Supported
Relius Administration ASP Connection	Supported (IE11 Only)	Blocked	Blocked	Blocked
Relius Documents ASP	Supported	Supported	Supported	Supported
Relius Govt. Forms ASP	Supported	Supported	Supported	Supported

Virtual Systems	VMWare ESXi
Relius Administration Workstation	Supported
Relius Administration Web	Supported
Relius Administration VOIP VRU	Supported
Relius Administration VRU (Physical Card)	Blocked[5]
Relius Administration Production Oracle Server	Partially Supported[6]
Relius Government Forms 1099	Supported

If we can be of any assistance in this matter, please contact Relius Technology at 1-800-326-7235.

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[3] Oracle Database is a third-party product that must be obtained (either through Relius Sales or another authorized Oracle vendor) and maintained by the client.

[4] If Internet Explorer 11 is used, compatibility mode must be turned off.

[5] Installing a physical voice card into a virtual server will cause the virtual host to crash. Clients wishing to use a virtual system for their VRU must set up Voice Over IP for their telephony protocol.

[6] Production Oracle 11g database servers should not run on a virtual environment due to performance issues and the costs associated with licensing Oracle on a virtual platform. At Oracle 19c, virtual environments are allowed, but clients will need to ensure they are paying the correct "per processor" fees before proceeding.