

Supported Relius Operating Systems

Last Revised March 29, 2019

FIS Relius continually tests and prepares the Relius family of products for use with Microsoft Windows versions, updates, and patches. Listed below is the current status and support position of each Relius product on a new, clean installation of the various Microsoft Windows versions:

| Desktop Products¹ | Windows 7 | Windows 8 | Windows 8.1 | Windows 10 |
|-------------------------------------|------------------|------------------|--------------------|-------------------|
| Relius Admin 2017.x | Supported | Supported | Supported | Supported |
| Relius Admin 2018.x | Supported | Supported | Supported | Supported |
| Relius Admin 2019.x | Supported | Supported | Supported | Supported |
| Relius Gov't Forms 1099 | Supported | Supported | Supported | Supported |
| Relius Proposal 10 | Supported | Blocked | Blocked | Blocked |

| Desktop Products on Terminal Servers | Windows Server 2008 R2 | Windows Server 2012 | Windows Server 2012R2 | Windows Server 2016 |
|---|-------------------------------|----------------------------|------------------------------|----------------------------|
| Relius Admin 2017.x | Supported | Supported | Supported | Blocked |
| Relius Admin 2018.x | Supported | Supported | Supported | Blocked |
| Relius Admin 2019.x | Supported | Supported | Supported | Supported |
| Relius Gov't Forms 1099 | Supported | Supported | Supported | Blocked |
| Relius Proposal 10 | Supported | Blocked | Blocked | Blocked |

| Server Products² | Windows Server 2008 R2 | Windows Server 2012 | Windows Server 2012 R2 | Windows Server 2016 |
|---------------------------------------|-------------------------------|----------------------------|-------------------------------|----------------------------|
| Relius Admin 2017.x | Supported | Supported | Supported | Blocked |
| Relius Admin 2018.x | Supported | Supported | Supported | Blocked |
| Relius Admin 2019.x | Supported | Supported | Supported | Supported |
| Relius Admin VRU 20.x (and higher) | Supported | Blocked | Blocked | Blocked |
| Relius Admin Oracle 11.2.0.1 Database | Supported | N/A | N/A | Blocked |
| Relius Admin Oracle 11.2.0.4 Database | Supported | Supported | Supported | Blocked |

¹ Desktop systems are 64-bit only. Older, 32-bit systems are no longer supported.

² "Web" editions of Windows Server are not supported.

| Browser-Based Products | Microsoft Edge & Internet Explorer 11³ | Google Chrome | Mozilla FireFox | Apple Safari 5.1.7 or higher |
|-------------------------------|--|----------------------|------------------------|-------------------------------------|
| Relius Admin 2017.x | Supported | Supported | Supported | Supported |
| Relius Admin 2018.x | Supported | Supported | Supported | Supported |
| Relius Admin 2019.x | Supported | Supported | Supported | Supported |
| Relius Documents ASP | Supported | Supported | Supported | Supported |
| Relius Govt. Forms ASP | Supported | Supported | Supported | Supported |

| Virtual Systems | VMWare ESXi |
|--|----------------------------|
| Relius Administration Workstation | Supported |
| Relius Administration Web | Supported |
| Relius Administration VOIP VRU | Supported |
| Relius Administration VRU (Physical Card) | Blocked ⁴ |
| Relius Administration Production Oracle Server | Not Supported ⁵ |
| Relius Government Forms 1099 | Supported |

If we can be of any assistance in this matter, please contact Relius Technology at 1-800-326-7235.

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³ If Internet Explorer 11 is used, compatibility mode must be turned off.

⁴ Installing a physical voice card into a virtual server will cause the virtual host to crash. Clients wishing to use a virtual system for their VRU must set up Voice Over IP for their telephony protocol.

⁵ Production Oracle database servers should not run on a virtual environment due to performance issues and the costs associated with licensing Oracle on a virtual platform.