Supported Relius Operating Systems

Last Revised March 27, 2017

FIS Relius continually tests and prepares the Relius family of products for use with Microsoft Windows versions, updates, and patches. Listed below is the current status and support position of each Relius product on a new, clean installation of the various Microsoft Windows versions:

Desktop Products[1]	Windows 7	Windows 8	Windows 8.1	Windows 10
Relius Admin 21.x	Supported	Supported	Supported	Blocked
Relius Admin 22.x	Supported	Supported	Supported	Supported
Relius Admin 2017.x	Supported	Supported	Supported	Supported
Relius Gov't Forms 2016				
1099	Supported	Supported	Supported	Supported
Relius Proposal 10	Supported	Blocked	Blocked	Blocked

Desktop Products on Terminal Servers	Windows Server 2008 R2	Windows Server 2012	Windows Server 2012 R2
Relius Admin 21.x	Supported	Supported	Supported
Relius Admin 22.x	Supported	Supported	Supported
Relius Admin 2017.x	Supported	Supported	Supported
Relius Gov't Forms 2016			
1099	Supported	Supported	Blocked
Relius Proposal 10	Supported	Blocked	Blocked

Server Products[2]	Windows Server 2008 R2	Windows Server 2012	Windows Server 2012 R2
Relius Admin Web 21.x	Supported	Supported	Supported
Relius Admin Web 22.x	Supported	Supported	Supported
Relius Admin Web 2017.x	Supported	Supported	Supported
Relius Admin VRU 20.x (and higher)	Supported	Blocked	Blocked
Relius Admin Oracle 11.2.0.1 Database	Supported	N/A	N/A
Relius Admin Oracle 11.2.0.4 Database	Supported	Supported	Supported

[1] 32-bit systems are no longer supported with Relius Administration 21.0 and higher.

[2] "Web" editions of Windows Server are not supported.

Browser-Based Products	Microsoft Edge & Internet Explorer 11[3]	Google Chrome	Mozilla FireFox	Apple Safari 5.1.7 or higher
Relius Admin Web 21.x	Supported	Supported	Supported	Supported
Relius Admin Web 22.x	Supported	Supported	Supported	Supported
Relius Admin Web 2017.x	Supported	Supported	Supported	Supported
Relius Documents ASP	Supported	Supported	Supported	Supported
Relius Govt. Forms ASP	Supported	Supported	Supported	Supported

Virtual Systems	VMWare ESXi
Relius Administration Workstation	Supported
Relius Administration Web	Supported
Relius Administration VOIP VRU	Supported
Relius Administration VRU (Physical Card)	Blocked[4]
Relius Administration Production Oracle Server	Not Supported[5]
Relius Government Forms	Supported

If we can be of any assistance in this matter, please contact Relius Technology at 1-800-326-7235.

[3] If Internet Explorer 11 is used, compatibility mode must be turned off.

[4] Installing a physical voice card into a virtual server will cause the system to crash.   Clients wishing to use a virtual system for their VRU must set up Voice Over IP for their telephony protocol.

[5] Production Oracle database servers should not run on a virtual environment due to performance issues and the costs associated with licensing Oracle on a virtual platform.