

# Relius Proposal 9.0 Hardware Requirements

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**SUNGARD** RELIUS PROPOSAL

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The Relius Proposal application is certified and supported running under various Windows operating systems and workstation hardware. Below is a list of the recommended minimum requirements for acceptable performance of the application and related components. Please note that your performance will vary based on the workload, open applications, memory, multi-tasking, and network infrastructure. Please review the material below and if you have any questions, please contact Relius Technology or your sales representative. These recommended hardware requirements are designed to address a typical IT environment. For more information or to discuss your specific needs in more detail, please call us today at 800-326-7235, ext. 1100.

## **Section 1 – Relius Proposal Hardware Requirements:**

Stand-alone or Workstations (**base system**)

Network File Server (**optional**)

- Intel or AMD processor 1.6GHZ or greater (800MHZ minimum)
- Minimum 512MB RAM or greater
- Local CD-ROM drive
- Minimum 1GB free space on C:\ drive
- Windows 2000 Pro SP4 or later, Windows XP SP2 Home, Windows XP SP2 Professional, (Windows Vista and Windows 7 is **NOT** supported at this time)
- 1024x768 screen resolution
- A high-speed Internet connection and browser

## **Section 2 – Additional Considerations**

- 2-1) The Relius Proposal program executables are run from the workstation's local hard drive or the file server location.
- 2-2) Relius Proposal executables must be installed on a FAT32 or NTFS file systems.
- 2-3) The Relius Proposal directory is located at \Program Files\Relius\Proposal.
- 2-4) Windows must be installed to a local hard drive using the default Windows system root. Relius Proposal cannot be run under Windows that is run from a network drive.
- 2.5) Windows '95, Windows '98, Windows NT4, and Windows ME are no longer supported. Windows Vista is not supported at this time.
- 2.6) Although Relius Proposal operates successfully on many different network environments and configurations, only a TCP/IP network is specifically tested/supported. If you intend to operate Relius Proposal in a different network environment, our ability to provide support and operational assistance of these environments may be limited.
- 2.7) Relius Proposal is not supported on ghost, cloned, mirrored, or restricted workstations. The workstation user is expected to have administrator rights to their local drive and registry. Roaming profiles are not supported with the Relius Proposal application.

- 2.8) Local CD-ROM drive is required on the Relius Proposal workstation for installation purposes.
- 2.9) Most Windows-compatible laser printers will work with the Relius Proposal software. SunGard Relius highly recommends the Hewlett Packard LaserJet Series or compatible printers. These printers are fully supported by Windows, Novell, and most other software available on the market. Possible conflicts may exist with HP 'L' series printers and this model should not be used with Relius Proposal. For plans with large numbers of participants you will need to consider printer duty cycle, print speed, turnaround times, etc.
- 2.10) PcAnywhere, VNC, GoToMyPC and similar products are not supported for use with Relius Proposal. For remote access only Terminal Services with the Remote Desktop are tested and supported for use with Relius Proposal. Use of these unsupported products may interfere with the proper operation of Relius Proposal.
- 2.11) Internet access on at least one PC in the Relius Proposal operating environment supporting standard email, HTTP web browsing, and FTP is required, as software updates, fixes, and support services are delivered through the Internet.
- 2.12) The use of non-Windows products for networking, drive locations, and communication channels are not tested or supported for use with Relius.

Relius Technology  
SunGard Relius  
1660 Prudential Drive  
Jacksonville, Florida 32207  
<http://www.relius.net>  
800-326-7235  
904-398-6438 (fax)

**The Relius family of products can only be operated under a 32-Bit operating system; 64-Bit operating systems are not supported and cannot be used at this time. As each individual Relius product is certified for use on 64-Bit systems, we will notify clients accordingly.**